

## **FITZY'S FIBBER MAGEE PRIVACY POLICY**

This policy applies to personal information obtained by Fitzzy's Fibber Magee and explains what information is collected and how it is used and protected.

### **COLLECTING PERSONAL INFORMATION**

Fitzzy's Fibber Magee collects a variety of personal information. This information may include:

- name;
- gender;
- image/photo;
- date of birth/age group;
- partner's name;
- current and previous addresses;
- telephone/mobile phone/facsimile numbers;
- email address;
- M Card member number;
- details of prizes won;
- feedback provided; and
- information about preferences for goods and services.

This information is generally collected directly through sources such as registrations, M Card applications, gaming exclusions, business cards, feedback cards or conducting business with Fitzzy's Fibber Magee. Fitzzy's Fibber Magee may also obtain personal information from publicly available sources of information.

### **USING PERSONAL INFORMATION**

Fitzzy's Fibber Magee may use the personal information it collects for any of the following purposes:

- Promoting and marketing services and products
- Improving the quality of services and products
- Developing new services and products
- Compliance with legal obligations and business reporting requirements
- Communication and contact regarding Fitzzy's Fibber Magee's policies and or exclusions from the Hotel
- Any other reasonable purpose.

Fitzzy's Fibber Magee will not collect or store personal information such as details of your race, political or religious beliefs, impairment or sexuality. However, this information may be required where we are providing you with specialised services (such as access requirements for a disability).

## **PROTECTING PERSONAL INFORMATION**

Fitzy's Fibber Magee is committed to keeping personal information secure and reasonable steps are taken to ensure the security of personal information from risks such as loss or unauthorised access, destruction, use, modification or disclosure. Access to personal information is limited to authorised persons for the purposes outlined in this policy.

In limited circumstances, personal information may be provided to third parties outside Fitzy's Fibber Magee. This may include third parties who are contracted to perform particular services. Where this occurs, we will require an undertaking from these third parties to comply with the National Privacy Principles and not to use the personal information for any purposes beyond the scope of our contract with them. Personal information may also be disclosed to third parties for the purpose of completing your transaction with us, providing the services you have requested and for the purposes of associated administration.

Fitzy's Fibber Magee will also disclose personal information when required by law and may disclose it when reasonably necessary to assist an enforcement body or to lessen or prevent a threat to individual or public health or safety.

## **ACCESSING PERSONAL INFORMATION**

You have a right to access your personal information, subject to certain exceptions at law. If you wish to access the personal information held by Fitzy's Fibber Magee, you must make a request in writing to the Privacy Officer by mail, facsimile or email. If your personal information is inaccurate, incomplete or out of date, you may request that the information be corrected. Fitzy's Fibber Magee may charge you a fee for searching and providing access to your information.

### **Mail**

PO Box 7392  
Toowoomba MC  
Qld 4352

### **Facsimile**

(07) 4631 3766

### **Email**

admin@fibbers.com.au

## **RECEIVING PROMOTIONAL MATERIAL VIA EMAIL**

Fitzy's Fibber Magee may send you marketing and promotional materials via email from time to time based on your personal information. You may elect to opt out of these communications by sending an email to admin@fibbers.com.au with the subject line "Unsubscribe".

## **UPDATING THIS PRIVACY POLICY**

This privacy policy may change from time to time and was last updated on 18 December 2006.